



Southern Rock Insurance Company Ltd.  
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## Policyholder and/or Claimant Solicitor Letter

[Company Name  
Address 1  
Postcode]

[Date]

**THIS LETTER CONTAINS IMPORTANT INFORMATION ABOUT YOUR CLIENT'S CLAIM – PLEASE READ IT CAREFULLY. WE ARE PLANNING TO TRANSFER YOUR CLIENT'S CLAIM TO ANOTHER MEMBER OF THE ARCH GROUP**

Dear Sir / Madam,

**RE: GIBRALTAR INSURANCE BUSINESS TRANSFER FROM (1) SOUTHERN ROCK INSURANCE COMPANY LIMITED TO (2) ALWYN INSURANCE COMPANY LIMITED**

### 1. Introduction

Our records show that your firm represents a claimant(s) with an open claim against a person who holds or held a policy or policies with Southern Rock Insurance Company Limited (the “**SRICL Policies**”). SRICL sold or distributed insurance policies in the United Kingdom and Gibraltar through comparison websites and insurance brokers under brands such as 'Go Skippy' and 'Vavista'.

The SRICL Policies were sold through third parties with whom Southern Rock Insurance Company Limited (“**SRICL**”) has or had an agreement with to write certain motor insurance policies. This may have included Gibraltar based insurance brokers.

SRICL is a member of the Arch Capital Group Ltd (the “**Arch Group**”). We are writing to inform you that it is proposed that on 31 December 2025 SRICL will transfer the entirety of its insurance business to Alwyn Insurance Company Limited (“**Alwyn**”), another member of the Arch Group (the “**Proposed Transfer**”).

This letter contains important information about the Proposed Transfer. If you or your client believes that your client may be adversely affected by the Proposed Transfer, your client (or you on behalf of your client) may object to it by contacting us using the contact details provided further below.

If the Proposed Transfer is approved by the Gibraltar Financial Services Commission (the “**GFSC**”) under Part 23 of the Gibraltar Financial Services Act 2019 and is implemented, the SRICL Policies will be administered by Alwyn from 31 December 2025.

**We refer you to SRICL's website: [www.sricl.com/partviitransfer](http://www.sricl.com/partviitransfer) which contains further information on the Proposed Transfer. We strongly recommend that you and your client reads the contents carefully.**

### 2. Background to Proposed Transfer

Both SRICL and Alwyn became part of the same group (the Arch Group) in 2021 but prior to that had been working together on the same insurance business since 2011. The Arch Group decided it was unnecessary to have two companies doing the same business within its group, so they stopped SRICL from taking on new business on 1 July 2023 and now want to move SRICL's remaining claims and expired policies to Alwyn.



The Proposed Transfer will be carried out by way of a legal process known as a Part 23 Transfer in accordance with Part 23 of the Gibraltar Financial Services Act 2019 (the “**FSA**”). This requires us to obtain the prior approval of the GFSC and, if so approved, the provider of the SRICL Policies (including in relation to any current or future claims) will change from SRICL to Alwyn.

It is a legal requirement under the FSA for us to contact your client as part of this process. Should your clients have any concerns regarding the Proposed Transfer and how it may affect them, then your clients are entitled to make a written representation or objection to the GFSC and this letter contains information on how to do so.

The Part 23 Transfer is designed to help safeguard the interests of your clients and we have consulted with the GFSC which will ultimately retain discretion whether or not to approve the Proposed Transfer.

**The Proposed Transfer (whether or not it is sanctioned) will have no effect on:**

- **the terms and conditions of any of the SRICL Policies;**
- **the way your client’s claim is administered; or**
- **your client’s ability to pursue or make any claim under any of the SRICL Policies, or the way any claims your client has made (or may make) under any of the SRICL Policies are handled.**

By way of additional background, in addition to the Part 23 Transfer to be undertaken in Gibraltar, the transfer of certain Transferring Policies relating to risks situated in the United Kingdom (the “**UK Policies**”) shall be subject to a parallel insurance business transfer scheme in the United Kingdom under Part VII of the Financial Services and Markets Act 2000 (the “**UK Scheme**”). The UK Policies will transfer to Alwyn if approved by the High Court of Justice of England and Wales (the “**UK High Court**”).

**The UK Scheme is expected to become effective on 31 December 2025 subject to the sanction of the UK High Court, in parallel with the Transfer (or as otherwise agreed).**

### **3. Data Protection**

Please note that once the Transferring Policies have been transferred, Alwyn will become the data controller, in substitution of SRICL, of any personal data in connection with those Transferring Policies. As part of the Transfer therefore, Alwyn will use or process any of your personal data in connection with the Transferring Policies in accordance with its applicable data protection policies and privacy policies/statements.

Alwyn will therefore become subject to the same duty to respect the confidentiality and privacy of such information as SRICL was as data controller. Under the Transfer, any consents provided by a person to SRICL in respect of data protection will be binding on Alwyn in the same way. Further details on data protection matters can be found within the Statement of Particulars enclosed hereunder.

### **4. Documents Enclosed**

Under the FSA, a notice approved by the GFSC regarding the Proposed Transfer must be sent to affected policyholders of Transferring Policies and to every other person who claims an interest or has a claim in respect of a policy included in the Proposed Transfer (“**Notice to Policyholders**”).

The FSA also requires a statement setting out details of the Proposed Transfer to be made available to parties affected by the Proposed Transfer (the “**Statement of Particulars**”). The Statement of Particulars is required to be approved by the GFSC under the FSA.

Please therefore find enclosed with this letter the following:

- A copy of the Notice to Policyholders in relation to the proposed Transfer (see **Schedule 1**).

- A copy of the Statement of Particulars providing further details on the Proposed Transfer's purpose, the relevant parties to the Proposed Transfer and other information regarding the Transferring Policies (see **Schedule 2**).

## **5. What do you need to do?**

We ask that you provide a copy of this letter to any of your clients whom you believe may be affected by the Proposed Transfer. We can provide further copies for this purpose on request, if required. We ask that you and your client please carefully read the information we have included with this letter.

We also ask that you please keep a record of and communicate to us:

- any clients you forward this letter and enclosures to;
- the date you forward this letter;
- any returned/undelivered letters;
- the date of any returned/undelivered letters; and
- any responses or questions you receive in response.

Additional information is also available at [www.sricl.com/partviitransfer](http://www.sricl.com/partviitransfer). All updates and details about the progress of the Proposed Transfer, as well as on the UK Scheme, will also be posted on this website and will be available in hard copy on request using the information above.

**If your client is comfortable with the Proposed Transfer and the information contained in this letter, there is no need to take any further action. However, should your client need any further information or if they have any questions or concerns about the Proposed Transfer or consider that your client may be adversely affected then please contact us as soon as possible.**

Whilst the change from SRICL to Alwyn will not affect your client's insurance coverage, policy benefits, or rights as a claimant, your client does have a legal right to make representations concerning the Proposed Transfer to the GFSC and to SRICL.

Any party wishing to make representations concerning the Proposed Transfer should submit these to the GFSC as soon as possible either by post at Suite 3, Ground Floor, Atlantic Suites, Europort Avenue, Gibraltar, or by email to [info@fsc.gi](mailto:info@fsc.gi).

You or your clients may also contact us with any questions or representations as follows:

- By post, addressed to Southern Rock Insurance Company Limited, Office 3A-C, 3rd Floor Leisure Island Business Centre, 23 Ocean Village Promenade, Ocean Village, Gibraltar.
- By email to [transfer@sricl.com](mailto:transfer@sricl.com).
- By calling the following dedicated helpline, free of charge when calling from the UK, on: **0808 168 6810**. Please note that any international calls (including from Gibraltar) will be charged at the usual international rate. The helpline will be available Monday through to Friday between 09:00 and 17:30 (London Time). The helpline will not be available outside these times or on weekdays or on bank holidays and public holidays in the United Kingdom. Callers during those times will be able to leave a message and request that their call is returned.

You or your clients also have the option of inspecting certain documents relating to the Transfer in Gibraltar at Southern Rock Insurance Company Limited, Office 3A-C, 3rd Floor Leisure Island Business Centre, 23 Ocean Village Promenade, Ocean Village, Gibraltar. Alternatively, you may inspect these at our UK offices situated at Lysander House, Catbrain Lane, Cribbs Causeway, Bristol, England, United Kingdom.



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SRICL will make a record of any concerns or objections raised and communicate these to the GFSC. Please note that the above contact details are for enquires about the Proposed Transfer only. If your client has any general questions about their claim, we encourage that they discuss this with yourself as their representative.

If you or your client is aware of anyone else who has an interest in and/or is entitled to claim under your client's policy, please inform them of the Proposed Transfer and pass on the information contained in this letter, including its enclosures.

**If you or your client have any queries, we would encourage you to contact us as soon as possible for clarification.**

Yours faithfully

Southern Rock Insurance Company Limited

(insert Name)

(Insert title)

Enclosures

**(1)Schedule 1: Notice to Policyholders**

**(2)Schedule 2: Statement of Particulars**