



[Name  
Address1  
Postcode]

[Date]

Ref:

Dear Sir,

**IMPORTANT INFORMATION ABOUT YOUR POLICY OR CLAIM: WE ARE PLANNING TO TRANSFER YOUR POLICY TO ANOTHER MEMBER OF THE ARCH GROUP**

Our records show that you have a Court approved Periodic Payment Order (PPO) claim (or represent someone who does) relating to a motor insurance policy or policies issued by Southern Rock Insurance Company Limited (the "SRICL Policies"). The SRICL Policies were sold through third parties with whom SRICL has or had an agreement to write certain motor insurance policies. Southern Rock Insurance Company Limited ("SRICL") is a member of the Arch Capital Group Limited (the "Arch Group").

We are writing to inform you that it is proposed that on 31 December 2025 SRICL will transfer the entirety of its insurance business to Alwyn Insurance Company Limited ("Alwyn"), another member of the Arch Group (the "Proposed Transfer").

We want to reassure you that there will be no changes to your existing PPO claim and how it is paid. Your claim will continue to be managed and dealt with the same level of care and attention as always. If you have any questions or need further clarification, please do not hesitate to reach out to our dedicated team via email at [transfer@sricl.com](mailto:transfer@sricl.com) or by telephone on: 0808 168 6810. Alternatively, you can visit our dedicated webpage for further information at: [www.sricl.com/partviitransfer](http://www.sricl.com/partviitransfer).

Alwyn is a Gibraltar insurance company authorised by the Gibraltar Financial Services Commission ("GFSC"). It is permitted to carry on insurance business in the UK and subject to limited regulation by the UK Prudential Regulatory Authority Financial Conduct Authority (the "Regulators") as well as the GFSC.

This letter contains important information about the Proposed Transfer. If you believe you may be adversely affected by the Proposed Transfer, you may object to it by contacting us using the contact details above and below.

If the Proposed Transfer is approved by the Court and is implemented, the Transferring Policies will be administered by Alwyn from 31 December 2025. We refer you to [www.sricl.com/partviitransfer](http://www.sricl.com/partviitransfer) which contains further information about the Proposed Transfer, including a Transfer Guide which provides important details about the Proposed Transfer. **We strongly recommend that you read the Transfer Guide carefully.**

**BACKGROUND TO PROPOSED TRANSFER**

Both SRICL and Alwyn became part of the same group (the Arch Group) in 2021 but prior to that had been working together on the same insurance business since 2011.

The Arch Group decided it was unnecessary to have two companies doing the same business within its group, so they stopped SRICL from taking on new business on 1 July 2023 and now want to move SRICL's remaining claims and expired policies to Alwyn.

**The Transfer Process**

The Proposed Transfer will be carried out by way of a legal process known as a 'Part VII Transfer' in accordance with the UK Financial Services and Markets Act 2000.

This requires us to obtain approval from the Court.

If approved by the Court, the provider of the SRICL Policies (including in relation to any current or future claims) will change from SRICL to Alwyn.

It is a legal requirement for us to contact you as part of this process. Should you have any concerns regarding the Proposed Transfer and how it may affect you, you are entitled to make a written representation or objection to the Court or be heard at the Court hearing (either by appearing in person or by a legal representative), and this letter contains information on how to do so.

SRICL has consulted closely with the Prudential Regulation Authority (“PRA”) and the Financial Conduct Authority (“FCA”) who regulate companies that operate in the financial services industry in the UK (the “Regulators”). The PRA, after consulting with the FCA, has approved the appointment of an Independent Expert who, in accordance with UK law, is required to review the impact of the Proposed Transfer on policyholders.

**The Proposed Transfer (whether or not it is approved by the Court) will have no effect on your PPO.**

### **How are your interests being protected?**

The Part VII Transfer and the appointment of the Independent Expert is designed to help safeguard your interests.

- We have consulted with the Regulators, each of whom have had the opportunity to raise objections. The Regulators will provide the Court with their views on the Proposed Transfer.
- The Court must approve the Proposed Transfer for it to go ahead. The Court will consider whether the Proposed Transfer will adversely affect you (as someone who has a PPO) and whether it is appropriate to approve the Proposed Transfer.
- The Court hearing is due to take place on 28 November 2025 at the High Court of Justice, 7 Rolls Building, Fetter Lane, London, EC4A 1NL, United Kingdom. Any change to the date of the Court hearing will be announced on our website [www.sricl.com/partviitransfer](http://www.sricl.com/partviitransfer).
- You have the right to attend the Court hearing that will consider the Proposed Transfer and to present any objections or concerns that you may have directly or appoint legal counsel to attend on your behalf. If you want to telephone or write to us rather than appear in person, we will present in writing any objections received from you to the Court. If you decide to write to us, you are kindly requested to do so as soon as possible and preferably no later than 14 November 2025.
- Any change to the date of the Proposed Transfer will be announced on our website [www.sricl.com/partviitransfer](http://www.sricl.com/partviitransfer).
- As Alwyn is a company incorporated in Gibraltar, it is subject to the Gibraltar General Data Protection Regulation 2021 (“Gibraltar GDPR”) and your personal data will be processed in a manner compliant with Gibraltar GDPR.

### **What should you do?**

Please carefully read the information we have included with this letter.

The following additional information is available at [www.sricl.com/partviitransfer](http://www.sricl.com/partviitransfer):

- A Transfer Guide setting out important details about the Proposed Transfer, including frequently asked questions;
- A summary of the legal document that sets out the terms of the Proposed Transfer (the “Scheme Document”);

- A summary of the Independent Expert's report; and
- A copy of a legal notice setting out details of the Court hearing for the Proposed Transfer, (the "Legal Notice").

### **How to make your views known**

**If you are comfortable with the Proposed Transfer and the information contained in this letter, you do not need to take any further action.**

However, should you need any further information or if you have any questions or concerns about the Proposed Transfer or consider that you may be adversely affected then please contact us as soon as possible and preferably no later than 14 November 2025

You can:

- call the following dedicated helpline, free of charge when calling from the UK, on: 0808 168 6810. Any international calls are charged at the usual international rate.

The helpline will be available Monday through to Friday between 09:00 and 17:30 (London time).

The helpline will not be available outside these times or on weekdays or on bank holidays and public holidays in the United Kingdom. Callers during those times will be able to leave a message and request that their call is returned; or

- write to us at:

Part VII SRICL  
Lysander House  
Catbrain Lane  
Cribbs Causeway  
Bristol  
England  
BS10 7TQ

- e-mail us at: [transfer@sricl.com](mailto:transfer@sricl.com).

Please note that the above contact details are for enquires about the Proposed Transfer only. If you have any general questions about your PPO, please contact the solicitor who previously assisted you.

SRICL will make a record of any concerns or objections and communicate these to the Court, the Regulators and the Independent Expert. For your convenience, this letter and all associated documents are also available on the SRICL website [www.sricl.com/partviiitransfer](http://www.sricl.com/partviiitransfer), together with the Scheme Document and the Independent Expert's report.

if you require this information in an alternative format, such as large print or audio, please let us know by email or phone.

All updates and details about the progress of the Proposed Transfer, including the Independent Expert's supplemental report that will be prepared prior to the Court hearing, will also be posted on this website and will be available in hard copy on request using the information above.

If you are aware of anyone else who has an interest in your PPO, please inform them of the Proposed Transfer and pass on the information contained in this letter.

Yours sincerely,

Southern Rock Insurance Company Limited  
(insert Name)  
(Insert persons title and company)